



## FREQUENTLY ASKED QUESTIONS

- ❖ We are an open-air restaurant known for its service, food, breathtaking views & sunsets. All seats have an ocean or partial ocean view. Seating is conducted by time slots and is done methodically to insure a proper dining sequence for all guests.
- ❖ Dining times vary from night to night, but as a rule of thumb you can expect that a two-course meal will be approximately 45 minutes and a three-course meal will be approximately one hour.
- ❖ Due to the nature of our business flow, we are not able to offer a guarantee on table numbers or table positions.
- ❖ In order to ensure a smooth dining experience for all of our guests, we will hold reservations for 15 minutes after the scheduled seating time before we release the table.
- ❖ We are a family friendly dining establishment and offer Keiki (Kids) Menus for all guests ages 12 and under.
- ❖ Our dress code is "Resort Casual." Shoes are required, and collared shirts for males are encouraged in our main dining room, while swimsuits and tank tops are not permitted. Tank tops are permitted in our bar & lounge area, and women must wear cover-ups if in a bikini.
- ❖ We accept all major credit cards including: Visa, Master Card, American Express, Discover, JBC, and Diners.
- ❖ Reservations for large parties of five or more guests require a credit card number to guarantee the reservation.
- ❖ We are open for lunch and dinner service seven days a week including holidays, with the exception of Special Events involving a restaurant-wide Buyout.
- ❖ Dinner service during our Summer Hours from March 11<sup>th</sup> through September 16<sup>th</sup> is from 6pm to 10pm. Dinner service during our Winter Hours from September 17<sup>th</sup> through March 10<sup>th</sup> are from 5:30pm to 10pm.
- ❖ Early reservation are encouraged at least two to three weeks in advance to get the best possible early seating slots and tables for sunset.
- ❖ We will always let you know our best seating available at the time you make your reservation.
- ❖ Parties of 14 or more guests are required to plan a set-menu to ensure that the guests receive a certain level of service from our chef and supporting culinary team.
- ❖ The dinner table decor consists of a modern table candle, white linen napkins, silverware and a plate.
- ❖ We have vegetarian, vegan, and gluten-free meal options available upon request.
- ❖ When bringing in your own wine, we charge a \$25 per bottle corkage fee with a two bottle maximum. For magnums, there is a \$50 corkage fee with a maximum of one bottle.
- ❖ The Beach House has exclusive food and beverage rights on The Beach House property, including the front lawn area. The Beach House does not allow outside cakes to be brought onto the site.